



Privacy Statement

Vidcom NZ Ltd is committed to safeguarding the privacy of its customers and users of its online facilities. This Privacy Statement aims to govern the collection and usage of data received by Vidcom (through its websites or other means), but not to any other external website which Vidcom may have a relationship with. You are encouraged to read the Privacy Statement of this website to understand how Vidcom handles privacy.

Collection of personal information

Vidcom collects your personal information through a number of means, including the usage of enquiry and registration forms, as well as every time you provide us with your details via email or telephone.

When visiting Vidcom's website, your IP address and referral page are logged in order to assist in the diagnosis of any system problems and to administer our websites more effectively. Such information is used to gather broad demographic information and to generate website usage statistics. These statistics are never used to associate IP addresses with specific users/subscribers.

Credit card details provided during online purchases are not visible or stored by Vidcom. All credit card transactions are processed using a secure encryption service and at no point is sensitive information available to Vidcom.

Storage and usage of personal information

Your personal information is used in order for Vidcom to accomplish our goal of satisfying your requirements as a customer of Vidcom. Personal information is stored on our database, and used to create marketing profiles, aid strategic development and audit website usage.

Following the collection of your personal information, Vidcom will also use this to contact you again when we feel it is necessary to meet your needs and requirements.

Vidcom will never share, sell or rent personal information with a third party unless ordered to by a court of law. Information submitted is only available to Vidcom employees for the purposes of contacting you or sending you information based on your specific needs and requirements, based on your information requests. This information may also be used by contracted service providers for the purposes of providing services relating to Vidcom's communications with you.

At any stage, you may choose to 'opt-out' of receiving further information from Vidcom and its channel partners. If you do not wish to receive future information or promotional communications from Vidcom, please send an email to info@vidcom.com.

Changes to this privacy statement

Any changes made to this statement will be available via this website.

Contact

If you have any questions about this privacy statement, the practices of or your dealings with this website, please contact us at info@vidcom.com.

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